

WE.MA. operates in a highly competitive market: the permanence and success in this market require a constant satisfaction of customer needs.

The basic principles upon which the policy of quality and safety of WE.MA. They are the following:

1. The level of customer satisfaction through: on-time delivery, reduction of non-compliance and the reduction of complaints;

2. The control of contract costs;

3. The constant search for technical reliability of its activities through the provision of resources for the execution of the work;

4. The commitment to complete the work properly and technically appropriate with respect to contractual;

5. The will to create a climate of collaboration between those working for the enterprise;

6. Willingness to respond promptly and effectively to any need expressed by the customer;

7. A policy of choice of suppliers to give preference strong relationships to ensure the technical capacity of the same;

8. Flexibility and openness to new markets in the work, to be more competitive in the market;

9. Compliance with applicable regulations regarding health and safety in the workplace and compliance with any other requirements subscribed;

10. The involvement of staff at all levels and other stakeholders, to pursue the objectives set in the area of Health and Safety.





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The policy of the Quality and Safety of WE.MA. develops, accordingly, along three guidelines:

a) Careful and efficient business planning:

- Intended to meet delivery times that meet the needs of the customer: this involves timely sourcing and planning effectively and efficiently;

- Aimed at reducing the number of accidents and occupational diseases: through the continued involvement of workers and the introduction of management procedures and monitoring.

b) Quality of service and safety at work: this implies a particular attention to using high quality raw materials, with a clear documentation to suppliers, a choice of reliable suppliers, a constant and continuous improvement of the work process and health conditions and safety of workers and the workplace.

c) A constant pursuit of 'business process efficiency and a constant monitoring of the health and safety of personnel.

The identification of parameters and activities of the Quality System and Corporate Security influential in achieving the objectives defined above, led to the subsequent planning and establishment of the system of quality management and safety described in the quality manual and Security, implemented and constantly checked by the head of the Quality and Safety.





The spread of the objectives set out above is implemented at all levels of the company through meetings and / or individual instruction properly documented.

This policy and the same objectives are periodically reviewed and compared with the targets set in order to verify the adequacy and relevance.

The conditions to realize these policies in the quality and safety are identified:

- Commitment of all personnel aimed at the development of activities related to Quality and Safety.
- Involvement of all in the systematic improvement of the quality and the health and safety of workers.
- Widespread awareness "customer satisfaction".
- Widespread awareness to the prevention of accidents and occupational diseases.
- A closer relationship with suppliers, aimed at searching for exchange of knowledge and experiences for the improvement of supply both in terms of quality and security of timely deliveries.
- Identification of targets and definition of quality and safety of human resources and infrastructure necessary to achieve them.
- Introduction of systematic culture of self-control; employee involvement to improve attention to maintaining the quality and corporate security.
- Working environment safe, comfortable, satisfying and stimulating.
- Maximum respect of contract law, the laws in force and all other requirements subscribed by the organization.